

For Paws That Matter™

Email info@petpaws.com.au

Phone **O412 749 345**

It's the perfect holiday for your pet!

www.petpaws.com.au



Terms and Conditions for Customers

The following is a list of terms we supply to all our owners. Please feel free to contact Pet Paws if you have any queries.

- l. I shall ensure that any pet in my care wears an identification tag either bearing my carer's phone number or a phone number supplied by Pet Paws Australia and is currently registered.
- 2. I shall ensure that my pet will be in good condition clean, groomed and without fleas, ticks or any other contagious health issue when admitted to care.
- 3. I shall ensure that my pet/s is/are properly and currently vaccinated, when dropped at a carer's home. I agree to provide an adequate amount of food for my pet's stay and will be liable for any additional food that the carer deems necessary to purchase to ensure your pet is well cared for.
- 4. I acknowledge that once I have made a booking with Pet Paws Australia and paid a deposit, I will do all possible to honour it. If circumstances change and I am unable to meet my commitment I accept the deposit is non refundable.
- 5. I agree not to approach any Pet Paws carer directly about minding a pet without contacting Pet Paws with the details. This is to ensure you will be covered by Pet Paws Australia insurance.
- 6. I acknowledge that Pet Paws Australia or the carer is not responsible for any damage or injury caused to my pet, property or any third party. And that I am liable to cover any damage caused.
- 7. I acknowledge that if my plans change and I am away longer than initially advised I will contact Pet Paws as soon as I am able and will agree to pay any additional pet minding charges incurred.
- 8. In the event of an emergency, I hereby permit Pet Paws Australia or any representative to authorise any veterinary care deemed necessary and I will be liable for any cost involved.
- 9. I acknowledge that should I not notify Pet Paws Australia to any changes in my return date, that after a period of fourteen (14) days Pet Paws has the right to remove the pet from care with the owner having no claim whatsoever.
- 10. Pet Paws Australia reserves the right to alter rates at any time.
- ll. I understand that the Pet Paws Carer will accommodate my pet to the best of their ability and is obliged to do so by a contract, which they have signed.
- 12. Pet Paws Australia reserves the right to refuse any pet.